

Subprocessors

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1. What this list is

Arcavelo uses a small number of outside companies (“subprocessors”) to run the app. Each one receives only the data it needs to do its job, is bound by its own terms to protect that data, and may not use it for its own purposes such as advertising. None of them is permitted to use your data to train AI models. This list supplements the [Privacy Policy](#).

2. Current subprocessors

Provider	What it does	Data it receives	Location
Neon	Hosts the PostgreSQL database that holds your account and app data, with a short rolling backup history.	All account and app data described in the Privacy Policy.	United States
Vercel	Hosts and serves the app, runs scheduled background jobs such as Google Tasks sync, and stores uploaded files privately (Vercel Blob).	Requests to the app, standard request logs, uploaded syllabus files (deleted within 7 days), and uploaded class banner and background images.	United States (pages delivered through a global network)
Google	Google Sign-In, and Google Calendar and Google Tasks sync when you use them.	Your Google account identity, and the calendar events and tasks the app creates, reads, or moves for you.	United States
Anthropic	Provides the AI model behind syllabus import and Arc, including Arc's public-web research, only when you use those features.	Uploaded or saved extracted syllabus content, your question to Arc, optional Arc routine preferences, the Arcavelo data and calendar event details needed to answer it, and general-topic web-search queries and results when Arc researches a question.	United States
Stripe	Processes payments for paid plans and manages subscriptions, invoices, and receipts.	Your email address, payment details you enter on Stripe's page, and your plan and billing history.	United States
Sentry	Error monitoring, so bugs can be found and fixed.	Technical error details such as stack traces and the page involved. Request bodies, cookies, authorization headers, and IP addresses are removed before sending.	United States

3. Changes to this list

Before a new subprocessor starts receiving personal information, we will add it to this page and update the “Last updated” date. If a new subprocessor would receive your academic content or Google data, we will also tell you in the app beforehand. Questions about any provider can be sent to support@arcavelo.app.

Arcavelo is operated by Jacob Knox, an individual residing in Illinois, doing business as “Arcavelo”. Contact: support@arcavelo.app.